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View my resume and work: https://rebuild.koslovsky.xyz

IT Systems Administrator | Re:Build Manufacturing

Cover letter

Hi Re:Build team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, and I still enjoy the moment a complicated problem becomes something someone can simply use. In IT, that can be as ordinary and satisfying as getting someone back into their files, making an office connection work or knowing that a backup can actually be restored.

Your IT Systems Administrator role caught my attention because the work sits close to the people making things. Supporting Oribi, Answer Engineering and The Den means understanding different working environments while giving people a dependable way to get help. Re:Build's connection between design, engineering and manufacturing makes that responsibility tangible: the systems around the work need care as well as the product being built. I also appreciate your emphasis on listening, learning and making improvements last.

Through Technomancy IT, Excell Services in Wray was my largest client while I lived and operated there. I replaced or rebuilt legacy servers and employee computers, upgraded the network and helped bring a satellite location online. VPN connectivity, Windows Server and Active Directory gave corporate users the access they needed. I also followed the network costs closely enough to identify waste and secure a one-time $15,000 refund from CenturyLink. That engagement brought together equipment, connectivity, user support and the less visible work of understanding what the business was paying for.

At Front Range Internet Inc., I ran the NOC and worked as a lead engineer through the company purchase during my 2015–2020 tenure. Later, after the senior engineer above me left, I was trusted with sole systems-engineering responsibility for about a year. The NOC continued taking first-line calls and escalated unresolved issues to me. I migrated workloads from Hyper-V and VMware ESXi into Docker and Kubernetes, upgraded server and firewall infrastructure, and stayed responsible for the operational problems around those changes.

I also ran FRII's SOC 1 and SOC 2 audits, translating technical controls into procedures and evidence people could follow. Recovery verification, monitoring and clear escalation paths were part of that work. In my own practice, I have continued making operations inspectable: deployment tooling records what was released and checks its health, while a separate workflow restores a backup into a disposable PostgreSQL instance and checks the restored tables. I care about having a practical way to investigate and verify a system after the initial setup.

My managed-services work at PlumChoice / Everon is another important part of what I would bring. I engineered and troubleshot networks, systems and endpoints for different businesses, built diagnostic tooling around recurring issues and provided on-call support. Working directly with business owners and end users taught me to explain what I knew, keep the next step clear and ask for help when the problem needed another perspective. At Office Evolution, that same attention to handoffs became shared applications connecting provisioning, onboarding and service operations across locations.

Windows Server, Active Directory, Microsoft 365, networking and scripting are established parts of my background. I would be learning your particular engineering-software environment; I cannot claim prior support for SolidWorks, Catia, NX or MATLAB. I would bring the surrounding systems and troubleshooting experience, along with a willingness to work carefully with the people who know those applications best.

I’m based in Milliken and would welcome a conversation about the needs across your Denver-area locations. I enjoy staying close enough to the work to understand what people are trying to accomplish, then following through until the technology helps them do it. That is the kind of magic I would like to bring to Re:Build.

Chad